

Ministry of Children and Family Development

Public Reporting of Performance Measures

March 2011



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Contents

Introduction	2
2010/11-2012/13 Service Plan Measures	2
Measure 1: Number of single-parent families who receive a Child Care Subsidy	2
Measure 2: Children having to leave their parental home who are able to remain with extended family or community.....	2
Measure 3: Number of families participating in Collaborative Planning Decision Making processes	2
Measure 4: Number of children under a continuing custody order who enter grade seven and are still in school three years later	2
Measure 5: Percentage of Aboriginal children having to leave their parental home who receive services delivered by delegated Aboriginal agencies, Aboriginal foster care providers or Aboriginal friends and family	2
Measure 6: Percentage of children in “out of home care” for at least two years who experienced no change in placement.....	2
Measure 7: Number of publicly reported performance measures	2
Early Years.....	3
Measure 8: Total Number of Ministry Funded Licensed Child Care Spaces	3
Measure 9: Number of Children whose Families receive a Child Care Subsidy	3
Vulnerable Children	4
Measure 10: Total Intake Calls.....	4
Measure 11: Non-Recurrence of Child Neglect and/or Abuse by Family	5
Measure 12: Families Participating in Family Development Response, Family Group Conferences, and Child Protection Mediation.....	5
Measure 13: Family Development Response as a Response to Protection Concerns.....	6
Measure 14: Children in Care Rates.....	6
Measure 15: “Out of Home” Placement.....	7

Measure 16: Moves While in Care	8
Measure 17: Percentage of Aboriginal children in “out of home care” for at least two years who experienced no change in placement	8
Measure 18: Percentage of children in “out of home care” for at least two years who experienced no change in placement by age group	9
Measure 19: Children and Youth with Special Needs.....	9
Measure 20: Percent of Children with Adoption Plans Who Have Been Placed	10
Measure 21: Children in Care Whose Care Plan is to remain in Care until 19	10
Measure 22: Youth Justice Rate per 1,000 Youth Population Aged 12-17	11
Measure 23: Percentage of Children in Care Who Age Out and Immediately Apply for Income Assistance	11
Educational Outcomes	11
Measure 24: Children and Youth under a Continuing Custody Order in their Age Appropriate Grade	12
Measure 25: Six Year High School Completion Rate for Students under a Continuing Custody Order while in their Grade 8 Year	12
Measure 26: High School Completion Rate for Students under a Continuing Custody Order while never being identified as having an educational special need	13
Children and Youth Fatalities.....	13
Measure 27: Fatalities of Children and Youth in Care and Children and Youth Receiving Services	14

Introduction

Increased public reporting on Ministry performance supports a stronger quality assurance system and enhanced transparency. This document outlines 27 measures that the Ministry of Children and Family Development has committed to report publicly. This commitment was made in the *2010/11 – 2012/13 Service Plan* document.

2010/11-2012/13 Service Plan Measures

The following table lists the seven performance measures found in the *2010/11 – 2012/13 Service Plan*.

Measure	2006/07	2007/08	2008/09	2009/10
Measure 1: Number of single-parent families who receive a Child Care Subsidy	12,273	12,884	14,118	14,814
Measure 2: Children having to leave their parental home who are able to remain with extended family or community	613	738	709	712
Measure 3: Number of families participating in Collaborative Planning Decision Making processes	1,935	2,367	2,967	3,724
Measure 4: Number of children under a continuing custody order who enter grade seven and are still in school three years later	92.4%	92.2%	91.9%	93.3%
Measure 5: Percentage of Aboriginal children having to leave their parental home who receive services delivered by delegated Aboriginal agencies, Aboriginal foster care providers or Aboriginal friends and family	44.3%	47.5%	53.2%	54.0%
Measure 6: Percentage of children in “out of home care” for at least two years who experienced no change in placement	56.6%	54.8%	54.1%	55.6%
Measure 7: Number of publicly reported performance measures	-	-	17	17

Early Years

The ministry supports child care options in the province through the Child Care Operating Funding (CCOF) Program and the Child Care Subsidy Program.

Measure 8: Total Number of Ministry Funded Licensed Child Care Spaces

The Child Care Operating Funding Program assists eligible, licensed, family and group child care providers with the cost of providing child care spaces.

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
Total number of ministry funded licensed child care spaces	82,347	87,538	92,729	97,170	97,603

Notes: For all facilities with a confirmed CCOF contract during the fiscal year, the maximum number of child care spaces provided in any month over the fiscal year is selected for each facility and totalled across all facilities.

Data Source: Ministry of Children and Family Development, Child Care Operating Funding Program Datamart, extracted on February 1, 2011.

Measure 9: Number of Children whose Families receive a Child Care Subsidy

This measure shows the average monthly number of children from low to moderate income families the Ministry assists with the cost of child care through the Child Care Subsidy Program.

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
Average Monthly Number of Children whose Families receive a Child Care Subsidy	23,248	24,841	27,251	29,155	28,793

Data Source: Child Care Subsidy datamart

Vulnerable Children

The protection of vulnerable children and youth is a top priority for the ministry. A child protection report is opened when the ministry receives an initial call or advice that the safety or well-being of a child may be at risk. Of all the calls received by the Ministry each year regarding protection concerns, approximately 30,000 will lead to a protection report. Information about protection reports is available on the ministry's website (http://www.mcf.gov.bc.ca/about_us/open_protection_reports.htm).

A response to a child protection report may include a referral to a community agency, a referral to a family development response service or a child protection investigation. An investigation is opened when a social worker has established that a child's health and/or safety may be in immediate danger or a child may be vulnerable to serious harm. An investigation may result in removal of a child, a supervision order, offer of support services or no further action.

Measure 10: Total Intake Calls

This measure presents the number of calls received by the ministry and the delegated Aboriginal agencies including Protection Reports, Requests for Family Support, Requests for Youth Services, Requests for Child and Youth Special Needs Services, and Requests for Special Needs Daycare.

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
Total Intake Calls	41,635	40,897	42,168	43,445	32,315

Data Source: Management Information System and Social Work System

Measure 11: Non-Recurrence of Child Neglect and/or Abuse by Family

This measure identifies how well the ministry is doing at reducing further incidents of abuse and/or neglect. To measure the rate of non-recurrence, all families investigated with protection findings were reviewed to see if there was another incident within the previous 12 months. To provide a more comprehensive picture of child protection, the non-recurrence measure is accompanied by the data on total protection findings and the number of families who did not have another reported incident (no recurrence).

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
Non-recurrence of child neglect and/or abuse by family	79.2%	79.9%	79.2%	79.8%	80.5%
Number of families with no recurrence	3653	3561	3489	3350	2464
Number of families with a finding of 'in need of protection'	4615	4459	4408	4198	3061

Notes: Neglect is a failure by the parent or guardian to provide for a child's basic needs. Neglect may include failure to provide food, shelter, basic health care, supervision or protection from risks, to the extent that the child's physical health, development or safety is, or is likely to be, harmed. Abuse is defined as physical or sexual maltreatment or emotional neglect.

Data Source: The Management Information System and Social Work System.

Measure 12: Families Participating in Family Development Response, Family Group Conferences, and Child Protection Mediation

This measure shows the number of families who participated in the following collaborative planning and decision making practices:

- Family Development Response: a collaborative alternative to a child protection investigation when there are concerns regarding abuse and neglect.
- Family Group Conferencing: a formal meeting where members of a child or youth's immediate family come together with extended family and members of the child's community who will, or who might, participate in the development of a plan for the child.
- Child Protection Mediation: a process for working out disagreements with the help of a trained, neutral person (a mediator).

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
Number of Closed Family Development Responses	930	966	1,431	2,086	1,870
Number of Family Group Conferences Held	473	735	826	884	514

Number of Completed Child Protection Mediation Sessions	532	666	710	754	497
Total Number of Families Participating in Collaborative Planning and Decision Making Processes	1,935	2,367	2,967	3,724	2,881

Data Source: Management Information System/Social Worker System, Family Group Conferencing Information System and the Justice Services Branch in Ministry of Attorney General

Measure 13: Family Development Response as a Response to Protection Concerns

This measure shows the percentage of protection reports received by the Ministry that were responded to by Family Development Response. Family Development Response is collaborative alternative to a traditional child protection investigation.

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
Percentage of closed protection reports that were to through family Development Response	2.7%	2.8%	4.1%	6.1%	7.7%

Data Source: Management Information System and Social Work System

Measure 14: Children in Care Rates

This measure shows the children in care rate by fiscal year (as of March 31 unless otherwise noted). The following tables show the children in care rate per 1,000 children and by Aboriginal status.

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
Children in Care Rate for All Children	10.1	10.1	9.8	9.4	9.2
Children in Care at Year End	9,271	9,237	8,959	8,528	8,384
Total Child Population	913,750	914,042	912,762	909,366	907,289

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
Children in Care Rate for Non-Aboriginal Children	5.4	5.3	5.1	4.7	4.5
Non-Aboriginal Children in Care at Year End	4,550	4,449	4,278	3,885	3756
Total Non-Aboriginal Child Population	840,770	840,200	838,559	834,833	832,905

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
Children in Care Rate for Aboriginal Children	64.7	64.8	63.1	62.3	62.2
Aboriginal Children in Care at Year End	4,721	4,788	4,681	4,643	4628
Total Aboriginal Child Population	72,980	73,842	74,203	74,533	74,384

Data Source: Management Information System and Social Work System. Aboriginal population data is from BC Stats Aboriginal Identity Projection Model (medium scenario). BC Child population from PEOPLE 35.

Measure 15: “Out of Home” Placement

This measure shows the percentage of children removed from their homes within 12 months of the start of their family’s first investigation in a given fiscal year. Excluded from this measure are placements shorter than 72 hours, and any additional admissions to care beyond the first period in “out of home” care. This measure uses a methodology defined by the *National Outcome Measures* process, a Federal-Provincial-Territorial effort to create high quality outcome measures.

Measure	2006/07	2007/08	2008/09	2009/10 (Dec. 2009)	2010/11 (Dec. 2010)
Percentage of children in the fiscal year placed in “out of home” care within 12 months of the start of an investigation	10.6%	10.7%	9.8%	11.2%	Available in 2011/12

Notes: Data reported in a given fiscal year is for children whose family had at least one investigation begin in that same fiscal year, tracked forward 12 months. For example, the 2007/08 rate reports on children whose family had an investigation start in 2007/08 tracked forward 12 months from the start of the family’s investigation. For that

reason, complete data is not yet available for children whose family's first investigation started after December 2008.

Data Source: The Management Information System and Social Work System.

Measure 16: Moves While in Care

The measure shows the average number of moves per year of children discharged from Temporary Custody Orders (TCOs) or Continuing Custody Orders (CCOs). Stability for a child in care is central to maintaining the child's well-being. While a change in the child's living arrangements is sometimes necessary to ensure the best fit for the child, the ministry's intent is to minimize the number of moves a child experiences while in care.

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
The number of moves in their most recent care period for discharged children (TCO or CCO)	0.9	0.9	0.8	0.8	0.8

Notes: The measure excludes children in the care of Delegated Agencies. The measure does not count moves if the child is: living with parents; living independently; in a correctional facility or hospital; is AWOL; or paying his or her own board.

Data Source: The Management Information System and Social Work System.

Measure appears in the Northern Children in Care Analysis Report.

Measure 17: Percentage of Aboriginal children in "out of home care" for at least two years who experienced no change in placement

This measure shows the percentage of Aboriginal children in "out of home care" for at least two years who remained in the same placement for those two years. This measure complements the existing service plan measure "Percentage of children in "out of home care" for at least two years who experienced no change in placement".

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
Percentage of Aboriginal children in "out of home care" for at least two years who experienced no change in placement.	56.9%	55.2%	53.7%	56.1%	58.9%

Data Source: Management Information System and Social Work System

Measure 18: Percentage of children in “out of home care” for at least two years who experienced no change in placement by age group

This measure shows the percentage of children in “out of home care” for at least two years who remained in the same placement for those two years by age group. This measure complements the existing service plan measure “Percentage of children in “out of home care” for at least two years who experienced no change in placement”.

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
Percentage of children aged 10 years old or younger in “out of home care” for at least two years who experienced no change in placement.	58.5%	58.0%	55.7%	54.4%	59.1%
Percentage of children aged 11 years to 15 years old in “out of home care” for at least two years who experienced no change in placement.	60.3%	57.3%	56.8%	60.5%	62.3%
Percentage of children aged 16 years old or older in “out of home care” for at least two years who experienced no change in placement.	49.9%	48.5%	48.1%	50.4%	49.3%

Data Source: Management Information System and Social Work System

Measure 19: Children and Youth with Special Needs

The measure shows the count of children and youth at fiscal year end who were identified as having special needs. This measure counts all children who have a developmental disability (documented or suspected), have an autism diagnosis, are eligible for at home medical benefits / respite care, or are children in care either under a special needs agreement or in the Child and Youth with Special Needs service stream.

Measure	2006/07 (Mar. 2007)	2007/08 (Mar. 2008)	2008/09 (Mar. 2009)	2009/10 (Mar. 2010)	2010/11 (Dec. 2010)
The number of children and youth with Special Needs	9,176	9,044	9,871	10,560	11,213

Data Source: Management Information System and Social Work System

Measure 20: Percent of Children with Adoption Plans Who Have Been Placed

The Ministry makes it a priority to promote stable and continuing lifelong relationships for all children in care. Adoption placements provide a stable lifelong relationship for the child when reunification with parents or extended family is not possible. The measure calculates the percentage of children with adoption plans who were placed in the fiscal year.

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
Percentage of children with adoption plans who have been placed	15.1%	18.1%	16.9%	17.0%	12.9%

Notes: This is a cumulative measure and the results build over the course of the year. The preliminary 2009/10 number is for the first nine months of the year from April to December 2009.

Data Source: Adoption Management System and Management Information System and Social Work System
Appears in the 2009/10-2011/12 Service Plan Update and will appear in the 2009/10 Annual Service Plan Report.

Measure 21: Children in Care Whose Care Plan is to remain in Care until 19

This measure presents the percentage of children cared for by the ministry under a continuing custody order, the Family Relations Act or the Adoption Act, who are expected to remain in the care of the ministry until 19 years of age.

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
Percentage of children in permanent care with long-term plan to remain in foster care to age 19 (rather than a permanent plan for adoption, placement with relatives, etc.)	40.4%	37.6%	35.1%	34.6%	33.2%

Data Source: Management Information System and Social Work System

Measure 22: Youth Justice Rate per 1,000 Youth Population Aged 12-17

This measure shows the rate per 1,000 young people ages 12-17 receiving services and support through the Youth Justice system in BC.

Measure	2006/07 (Mar. 2007)	2007/08 (Mar. 2008)	2008/09 (Mar. 2009)	2009/10 (Mar. 2010)	2010/11 (Dec. 2010)
Youth Justice Community Rate per 1,000 Youth Population	7.64	8.01	8.41	7.46	7.21
Youth Justice Custody Rate per 1,000 Youth Population	0.43	0.40	0.46	0.39	0.36
Youth Justice Community and Custody Rate per 1,000 Youth Population	8.07	8.41	8.87	7.85	7.57

Data Source: COGNOS 8 YJ BI extracted February 1, 2011, and P.E.O.P.L.E. 35 from BC stats

Measure 23: Percentage of Children in Care Who Age Out and Immediately Apply for Income Assistance

This measure shows the percentage of children who “aged-out” from Ministry care, (turned nineteen years of age), that applied for income assistance within six months.

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
Percentage of Children in Care who age out and immediately apply for income assistance	37.4%	43.1%	42.0%	53.5%	43.9%

Data Source: Management Information System and Social Work System and Ministry of Housing and Social Development

Educational Outcomes

Improving educational outcomes for children in care is a priority for the Ministry and we continue to work with the Ministry of Education and care providers to find opportunities to accomplish this. In October 2008, the Ministries of Children and Family Development and Education launched new provincial guidelines aimed at improving information-sharing and strengthening practices and joint planning to help children and youth in care to succeed in school.

Measure 24: Children and Youth under a Continuing Custody Order in their Age Appropriate Grade

This measure presents the percentage of children in the long term care of the Ministry who were in the expected grade for their age.

Measure	2006/07	2007/08	2008/09	2009/10	2010/11
Percentage of children in care under continuing custody orders whose grade level is as prescribed for their age	81.6%	78.1%	78.7%	78.9%	78.8%

Note: Children who are at most five years older than their grade are considered to be in their expected grade. The ministry also considers children born after August 31 and six years older than their grade in their age appropriate grade. This measure appears in the Educational Experiences of Children Under a Continuing Custody Order Report.

Data Source: Management Information System and Social Work System and Ministry of Education

Measure 25: Six Year High School Completion Rate for Students under a Continuing Custody Order while in their Grade 8 Year

This measure shows the percentage of children under a continuing custody order while in grade eight for the first time who completed the requirements for high school graduation within six years.

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
Six Year High School Completion Rate for CCO in Care in their Grade 8 Year	33.6%	26.8%	28.2%	32.4%	Data available December 2011

Note: This measure includes children in special education programs. This measure appears in the Educational Experiences of Children Under a Continuing Custody Order Report.

Data Source: Management Information System and Social Work System and Ministry of Education

Measure 26: High School Completion Rate for Students under a Continuing Custody Order while never being identified as having an educational special need

This measure shows the percentage of children under a continuing custody order who after entering grade 8 for the first time finish high school with a Dogwood Diploma within six years and are never identified as having an educational special need.

Measure	2006/07	2007/08	2008/09	2009/10	2010/11 (Dec. 2010)
Six Year High School Completion Rate for CCO in Care in their Grade 8 Year and not identified as having an Educational Special Need	68.3%	55.0%	56.7%	61.5%	Data available December 2011
Six Year High School Completion Rate for CCO in Care in their Grade 8 Year and identified as having an Educational Special Need	20.6%	20.7%	19.5%	23.9%	Data available December 2011

Data Source: Management Information System and Social Work System and Ministry of Education

Children and Youth Fatalities

The Ministry of Children and Family Development and delegated Aboriginal agencies deliver services to the most vulnerable children in the province. Some of these children have been taken into care because they are in need of protection due to significant physical, behavioural or psychological risks. Other children are not in care but receive support services such as special needs child care, nursing support services, specialized respite or long term foster care.

Due to the high prevalence of pre-existing health conditions among children in care and children receiving services, the majority of deaths among these children are the result of natural causes.

Measure 27: Fatalities of Children and Youth in Care and Children and Youth Receiving Services

The measure presents the number of fatalities of Children and Youth in Care. The data is by calendar year. To provide additional context for the measure, the total number of children in care is also shown.

Measure	2006	2007	2008	2009	2010 (Jun. 2010)
Fatalities of Children and Youth in Care	13	9	15	11	6
Number of Children in Care (June data)	9,189	9,274	9,240	8,908	8,432

This measure presents the number of fatalities of children and youth who received services under the *Child, Family and Community Service Act* but were not in care.

Measure	2006	2007	2008	2009	2010 (Jun. 2010)
Fatalities of children who received services under the Child, Family and Community Service Act	85	88	82	78	29

Notes: The 2010 statistics are for a half year (January 1, 2010 to June 30, 2010). These statistics include Community Living British Columbia statistics. Community Living British Columbia became a Provincial Crown Agency on July 1, 2005 and responsibility for special needs children transferred back to the Ministry of Children and Family Development on November 1, 2009.

Data Source: Integrated Practice Analysis Tracking System