

Services for
Family and
Community
Development



2011–2012 Program Brochure

A program brought to you by
Provincial Services for the Deaf and Hard of Hearing

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The Value of Families

Families are children's first and most important teachers.

We recognize that families have the most important role in the lives of children. We support families with strategies to enhance children's language and literacy development at home and in the community.

Language happens everywhere, in everything, and in every way.

Families have the biggest role in creating an environment that is accessible to their child. Families teach children how to actively participate in the world around them.

All learning is connected.

Children's language experiences intersect and intertwine. Families can surround their child with accessible opportunities to connect what they already know and understand to their immediate environment. This supports children's capacity building and development in all areas of their lives. Learning happens with other people. Parents learn from parents. Children learn from children. Families learn from families. We realize the importance of a community of learning; a community that includes families, community members and service providers.

The most important thing? Have fun!

Learning in a safe environment, sharing positive experiences, creating meaningful connections, and having fun are the most important things of all.



families
families

Mission Statement

Can my family access Services for Family and Community Development (SFCD) services?

SFCD is a bilingual provincial resource program that serves families with children aged 5 to 19 who require language rich environments in the home and community.

Is my family eligible? How do I find out?

Contact us at psdhh@gov.bc.ca or 604-660-1800. We will help you find out your family's eligibility.

My family is eligible. What's next?

We will meet with you and your family. We will guide you through our programs and services. We will also support you with developing goals and answer any questions you may have at this point. Together, we will decide what SFCD programs and services best fit your family.

My family is ready for services.

Turn the page to learn more about SFCD's goals, programs and services your family may experience.



Core Programs and Services

Language Living, Language Learning

In ASL-English bilingual classes, families learn how to connect day-to-day experiences with rich language learning. A children's program accompanies these classes with parallel language learning experiences.

Parents Reading, Children Succeeding

With support from language mentors, families apply Language Living, Language Learning through interactive adventures in reading and storytelling.

Family Roots: A four- to eight-week intervention program teaching parents specific essential skill(s), supporting their child's language development in the home and community.

Partnerships in Language: SFCD values community collaborations. Past collaborations include the Hands Talkin' Tent at Vancouver International Children's Festival; Deaf Storytelling at the Burnaby Public Library; Deaf Culture presentations in schools.

Hot Topics give parents an opportunity to learn more about a topic with a special guest speaker. Past workshops have covered: Parent Advocacy; Body Signs; Registered Disability Savings Plan; Deaf Children and Literacy. If you have any suggestions, please let us know!

Youth Development provides a supportive environment for growth and learning. We are offering Discovery Journey and monthly social opportunities.

Family Summer Immersion is an opportunity for families to come together from all corners of the province for a week-long intensive learning experience in Burnaby.

Outreach services are available to families who live outside the Lower Mainland when resources are available. We value community partnerships.



Groovy things to watch for!

Take a Book, Leave a Book:

We sometimes get book donations from the community, and we would like to share this with you! Want a book? Take a book. Have a book? Leave a book! Contact us for more information.

A Story Before Bed:

Catch a good book read in ASL with English text before you go to sleep by going to a link that we send to families on a listserv. Let us know if you want us to add your email address!



Feedback is important to us

Client Rights and Responsibilities

Clients enter a partnership with us when they access our services. All of our clients are voluntary recipients of our services. In order to have an equal partnership with clients, we endeavor to inform them of their rights and responsibilities.

Rights

- To be treated with respect;
- To be involved in all decisions regarding your services;
- To have your information kept confidential;
- To expect services in a professional and timely manner;
- To clearly understand the conditions under which services will be provided;
- To freely provide feedback or express concerns;
- To have clear and accessible communication.

Responsibilities

- To communicate with PSDHH staff in a timely manner (i.e. regarding changes and/or cancellations);
- To be respectful of other clients;
- To provide us with constructive feedback so we can improve.

2011-2012 Program Calendar

Fall

Parents Reading, Children Succeeding:
Saturday October 29 from 10 AM – 1 PM

Story Reading at the Burnaby Public Library:
Wednesdays September 14, October 19,
November 16

Language Classes with Children's Program:
8 sessions between the weeks of October 3 –
November 28; Surrey (Monday 6:30 – 8:30 PM),
Burnaby (Tuesday 6 – 8 PM)

**Hot Topic: Social Media Awareness and
Education for Parents** on Wednesday, October
19 from 7 – 9 PM in Burnaby. Contact us for
more details.

**Media Arts, Youth Monthly Social, and
Discovery Journey** programs are being offered.
Contact us for more information.

Winter

Parents Reading, Children Succeeding:
Saturday December 3 and January 28 from 10
AM – 1 PM

Language Classes with Children's Program:
8 sessions between the weeks of January 9 –
February 27; Surrey (Monday 6:30 – 8:30 PM),
Burnaby (Tuesday 6 – 8 PM)

**Story Reading at the Burnaby Public Library,
Hot Topic, Media Arts, Youth Monthly Social,
and Discovery Journey** programs are being
offered. Contact us for more information.

Spring

Parents Reading, Children Succeeding:
Saturday March 10 and April 28 from 10 AM –
1 PM

Language Classes with Children's Program:
8 sessions the weeks of April 2 – May 22;
Surrey (Monday 6:30 – 8:30 PM), Burnaby
(Tuesday 6 – 8 PM)

**Story Reading at the Burnaby Public Library,
Hot Topic, Media Arts, Youth Monthly Social,
and Discovery Journey** programs are being
offered. Contact us for more information.

Summer

2012 Family Summer Immersion:
Wednesday to Sunday July 11 – 15



**Please look for our event flyers for more
details.*



Ministry of
Children and Family
Development