

# Youth Justice Programs



**Vancouver Island**

**Front and back cover art by Wedlidi Speck,  
Kwakwaka'wakw leader and artist.**

**Artist's Note:**

These images are symbols that speak to the human journey.

*Front Cover:* The salmon represent the three aboriginal groups on Vancouver Island (clockwise from top): Salish, Kwakwaka'wakw, and Nuu-chah-nulth. They are on a journey towards their destiny, in this case, justice. The scales symbolize balance—an awareness of what is good, meaningful, and true in our lives.

*Back Cover:* The three aboriginal groups on Vancouver Island are represented by the thunderbird (Nuu-chah-nulth), the house (Kwakwaka'wakw), and the whale (Salish). The thunderbird symbolizes heaven and air, the house symbolizes the land, and the whale symbolizes the sea. This image speaks to the relationship between the three aboriginal groups as they journey towards justice.

## Table of Contents

<b>Overview of Youth Justice Services</b>	<b>4</b>
<b>Youth Custody Services</b>	
<b>Victoria Youth Custody Services</b>	<b>5</b>
<b>Community Youth Justice Services</b>	
<b>Youth Probation</b>	<b>7</b>
<b>Youth Forensic Psychiatric Services</b>	<b>11</b>
<b>Intensive Support &amp; Supervision</b>	<b>13</b>
<b>Full Time Attendance Programs:</b>	
Coastline Challenges	<b>14</b>
Connections	<b>15</b>
Turnabout	<b>16</b>
Headstart Boys Program	<b>17</b>
Oasis Girls Program	<b>18</b>
Youth Justice Community Beds	<b>19</b>
<b>Youth Criminal Justice Act Family Support</b>	<b>20</b>
<b>Youth Community Service Order</b>	<b>21</b>
<b>Restorative Justice</b>	<b>22</b>
<b>List of Youth Justice Service Providers</b>	<b>23</b>

## **Youth Justice Services**

The Youth Justice system in BC deals with young people ages 12-17 who are in conflict with the law. The Ministry of Children and Family Development provides services and support to young people involved in the Youth Justice system through:

- Youth Custody Services, and
- Community Youth Justice Services

Youth Justice programming is delivered directly by the Ministry of Children and Family Development, as well as by contracted agencies. The intent of this booklet is to provide a comprehensive information resource describing youth justice services on Vancouver Island.

This booklet is also offered as a PDF file that will be updated annually. It is available on the following websites:

Ministry of Children and Family Development:  
[http://www.mcf.gov.bc.ca/youth\\_justice/publications.htm](http://www.mcf.gov.bc.ca/youth_justice/publications.htm)

Boys and Girls Club Services of Greater Victoria:  
[www.bgcvic.org](http://www.bgcvic.org)

The Greater Victoria Child and Family Counselling Association (CAFCA):  
[www.cafca.ca](http://www.cafca.ca)

The John Howard Society of North Island:  
[www.jhsni.bc.ca](http://www.jhsni.bc.ca)

# Youth Custody Services

## Victoria Youth Custody Services

### **Service Provider:**

Ministry of Children and Family Development

### **Target Population:**

Young offenders who have been ordered by the court to serve a period of time in open or secure custody, or for youth who have been detained in custody pending further court appearances.

### **Description:**

The Victoria Youth Custody Services Centre is a legally designated facility. Youth may be held in the custody centre for all types of offences, ranging from persistent property offences to violent offences.

Secure custody is intended for youth who have been found guilty of serious offences or for young people who have a persistent pattern of offending and cannot be reasonably supervised in a community setting or in open custody.

Open custody is intended for youth who are not appropriate for placement in a community setting but who can manage effectively with less stringent controls and greater privileges within an open custody centre.

The youth custody services centre has a probation officer and case managers assigned to work with the youth while they are in custody.

**Programs:**

Programs available to youth in custody fall into four categories:

**Basic Programs:** Examples of basic programs include education, religion, and recreation/leisure programs, as well as family visits.

**Core Programs:** Examples of core programs include substance abuse management, violence intervention, and life skills.

**Specialized Programs:** These include services for Aboriginal youth, female youth, violent offenders, and youth requiring mental health services or drug and alcohol counselling.

**Reintegration Programs:** These support a youth's return to the community through the provision of community based services.

**Location:**

**Victoria**

94 Talcott Road  
PO Box 9219 Stn Prov Govt  
Victoria, BC V8W 9J1  
Phone: (250) 708-2200  
Fax: (250) 704-0283

# Community Youth Justice Services

## Youth Probation

### **Service Provider:**

Ministry of Children and Family Development

### **Target Population:**

Youth who are on probation.

### **Description:**

Approximately 25 Youth Probation Officers (YPOs) work in multi-disciplinary teams in communities on Vancouver Island. YPOs are peace officers and officers of the court who supervise youth subject to court orders and agreements. They work collaboratively with professionals from the justice system and community services to meet the needs of young offenders and reduce the risk of re-offending. Vancouver Island also has two Violent Offender Specialist YPOs, two Conferencing Specialist YPOs, and three YPOs specializing in liaising with Aboriginal communities/bands.

Services provided by YPOs include:

- Supervising youth who have been placed on bail, probation, intensive support and supervision, supervision in the community, conditional supervision, as well as reintegration leave, extra-judicial sanctions, and peace bonds.
- Preparing reports for court and Crown Counsel.
- Facilitating referrals to community programs.

## **Youth Probation Locations:**

### **Campbell River**

**(Areas served: Campbell River, Sayward, Cortes Island, Quadra Island, Gold River, Tahsis, Kyuquot, Oyster River)**

215 – 1180 Ironwood Road

Campbell River, BC V9W 5P7

Phone: (250) 830-6500 Fax: (250) 286-7706

### **Courtenay**

**(Areas served: Courtenay, Comox, Cumberland, Black Creek, Merville, Royston, Union Bay, Denman and Hornby Islands, Fanny Bay)**

2455 Mansfield Drive

Courtenay, BC V9N 2M2

Phone: (250) 334-5820 Fax: (250) 334-5844

### **Duncan**

**(Areas served: Duncan, Shawnigan Lake, Mill Bay, Lake Cowichan, Crofton, Chemainus, Cobble Hill, Youbou)**

71 Government Street

Duncan, BC V9L 1A3

Phone: (250) 715-2737 Fax: (250) 715-2764

### **Nanaimo**

**(Areas served: Ladysmith, Nanaimo, Lantzville)**

301 – 190 Wallace Street

Nanaimo, BC V9R 5B1

Phone: (250) 741-5701 Fax: (250) 741-5749

### **Parksville**

**(Areas served: Parksville, Qualicum, Coombs, Errington, Bowser, Nanoose Bay, Lasqueti Island, Whisky Creek, Deep Bay)**

2 – 124 McCarter Street, PO Box 489

Parksville, BC V9P 2G6

Phone: (250) 954-4737 Fax: (250) 248-8974

### **Port Alberni**

**(Areas served: Port Alberni, Ucluelet, Tofino, Bamfield, Ahousaht, Hot Springs Cove)**

4088 8th Avenue

Port Alberni, BC V9Y 4S4

Phone: (250) 720-2650 Fax: (250) 720-2626

### **Port Hardy**

**(Areas served: Port Hardy, Port Alice, Port McNeill, Alert Bay, Kingcome, Zebellos, Woss, Sointula, Rivers Inlet, Holberg)**

7115 Market Street Bag 11,000

Port Hardy, BC V0N 2P0

Phone: (250) 949-8011 Fax: (250) 949-8936

### **Victoria**

**(Areas served: Victoria, Oak Bay, Esquimalt, Sidney, Saanich and Peninsula)**

2814 Nanaimo Street

Victoria, BC V8T 4W9

Phone: (250) 953-3711 Fax: (250) 953-3710

### **West Shore**

**(Areas served: View Royal, Highlands, Langford, Colwood, Metchosin, Sooke, Jordan River)**

2<sup>nd</sup> Floor, 345 Wale Rd.

Colwood (Victoria), BC V9B 6X2

Phone: (250) 391-2223 Fax: (250) 391-2222

## Youth Forensic Psychiatric Services

### **Service Providers:**

Ministry of Children and Family Development  
The John Howard Society of North Island

### **Target Population:**

Youth who are mandated by the Youth Courts, under the Youth Criminal Justice Act, for assessment and/or treatment, and who are in need of services for mental health and/or behaviour problems.

### **Description:**

Using a multi-disciplinary approach, Youth Forensic Psychiatric Services (YFPS) provides court-ordered and court-related psychological assessment and treatment services.

All clinical services are provided by mental health professionals (psychiatrists, psychologists, social workers, community nurses, and health care workers). Team members work in collaboration throughout assessment and implementation of treatment plans.

YFPS include specialised outpatient programs dealing with sexual and violent offences, as well as general and specialised mental health services for youths residing in the community or in custody.

**YFPS Locations:**

**Victoria**

Ministry of Children and Family Development  
Victoria Outpatient Clinic  
1515 Quadra Street  
Victoria, BC V8V 3P3  
Phone: (250) 387-2830  
Fax: (250) 387-3217

**Nanaimo**

Ministry of Children and Family Development  
Nanaimo Outpatient Clinic  
201 – 190 Wallace Street  
Nanaimo, BC V9R 5B1  
Phone: (250) 741-5734  
Fax: (250) 741-5725

**Courtenay**

The John Howard Society of North Island  
Courtenay Community Services  
1455 Cliffe Avenue  
Courtenay, BC V9N 2K6  
Phone: (250) 338-7341  
Fax: (250) 338-6568

**Campbell River**

The John Howard Society of North Island  
Campbell River Community Services  
201 - 140A 10th Avenue  
Campbell River, BC V9W 4E3  
Phone: (250) 286-0611  
Fax: (250) 286-3650

## **Intensive Support and Supervision**

### **Service Providers:**

Ministry of Children and Family Development

Boys and Girls Club Services of Greater Victoria

The Greater Victoria Child and Family Counselling Association (CAFCA)

The John Howard Society of North Island

### **Target Population:**

Youth who are on probation and court ordered to attend the program.

### **Description:**

The Intensive Support and Supervision Program (ISSP) provides support and supervision to high risk youth in developing healthy functioning in education, work, family, and community settings. Youth are referred by Probation Officers.

ISSP involves the assignment of a higher risk youth to a Youth Support Worker on a one-to-one basis. Youth Support Workers teach life skills, encourage appropriate leisure pursuits, and assist the young person in becoming involved in school and/or vocational training.

This facilitating of intensive support and supervision complements the case management and supervision provided by a Youth Probation Officer.

## **ISSP Locations:**

### **Victoria**

Victoria Youth Custody Services Centre

94 Talcott Road

PO Box 9219 Stn Prov Govt

Victoria, BC V8W 9J1

Phone: (250) 708-2200 Fax: (250) 704-0283

Boys and Girls Club Services of Greater Victoria

1240 Yates Street

Victoria, BC V8V 3N3

Phone: (250) 384-9133 Fax: (250) 384-9136

The Greater Victoria Child and Family Counselling  
Association (CAFCA)

Parliament Mews

Suite #5 – 230 Menzies Street

Victoria, BC V8V 2G7

Phone: (250) 595-4423 Fax: (250) 595-7318

### **Courtenay, Duncan, Nanaimo, Parksville, Port Alberni**

The John Howard Society of North Island

Courtenay Community Services

1455 Cliffe Avenue

Courtenay, BC V9N 2K6

Phone: (250) 338-7341 Fax: (250) 338-6568

### **Campbell River, Port Hardy**

The John Howard Society of North Island

Campbell River Community Services

201 - 140A 10th Avenue

Campbell River, BC V9W 4E3

Phone: (250) 286-0611 Fax: (250) 286-3650

## Full Time Attendance Programs

### Service Providers:

Boys and Girls Club Services of Greater Victoria  
The John Howard Society of North Island

## Coastline Challenges

### Target Population:

Male youth ages 13-18 who are on probation.

### Description:

Coastline Challenges provides an intensive outdoor experience. Two programs are offered: standard (nine days) or extended (26 days). The programs are wilderness based, and operate year-round in all types of weather. The intent is to use the outdoors as a means to learn and practice cooperation, communication, and anger management skills, as well as to develop self-esteem and character.

### Location:

#### Victoria

Boys and Girls Club Services of Greater Victoria  
1240 Yates Street  
Victoria, BC V8V 3N3  
Pager: (250) 480-3050  
Office: (250) 384-9133  
Fax: (250) 384-9136

## Connections

### **Target Population:**

Youth ages 12-18 who are on probation.

### **Description:**

Connections is a community-based, court-ordered bail monitoring program which provides an alternative to the incarceration of young people. Youth must be willing to follow a court order, attend school or a day program, and be of “manageable risk” to the community. The program offers different supervision options according to the individual youth’s situation:

- Short Term Residential Care: 24-hour supervision in a private residential care home.
- Intensive Home Supervision: 24-hour supervision in the youth’s own home.
- Curfew Monitoring: monitoring court-ordered curfews, both pre and post dispositions.

### **Location:**

#### **Victoria**

Boys and Girls Club Services of Greater Victoria  
1240 Yates Street  
Victoria, BC V8V 3N3  
Pager: (250) 480-3050  
Office: (250) 356-7323  
Fax: (250) 387-0507

## Turnabout

### **Target Population:**

Youth ages 12-18 who are on probation and experiencing difficulties with their family or Ministry placement.

### **Description:**

Turnabout provides sentenced youth with short-term (an average stay is three-six months) support and supervision in private care homes in the community. While in the program, young people work toward increasing their life skills and, where appropriate, bridging the gap between them and their families. A Turnabout Support Worker works directly with the youth, the natural family, and the program family. As a team, they examine the components contributing to the present circumstances and assist the young person in determining positive directions for the future.

### **Location:**

#### **Victoria**

Boys and Girls Club Services of Greater Victoria  
1240 Yates Street,  
Victoria, BC V8V 3N3  
Pager: (250) 480-3050  
Office: (250) 370-5925  
Fax: (250) 370-5951

## **Headstart Boys Program**

### **Target Population:**

Male youth ages 14-18 who are on probation.

### **Description:**

Headstart is a six-month community-based residential program. Youth reside in John Howard Society family homes. The first four months consist of a comprehensive individualized day program and the last two months are used to prepare for community reintegration. The focus is on activities such as work experience, paid work, skill development, job search, and independent living skills. A school district #72 teacher provides an individual academic program on site. The young men work with staff to address addiction issues, behaviour management and mental health issues, and personal health and safety.

### **Location:**

#### **Campbell River**

The John Howard Society of North Island  
Campbell River Community Services  
201 - 140A 10th Avenue  
Campbell River, BC V9W 4E3  
Phone: (250) 286-0611  
Fax: (250) 286-3650

## Oasis Girls Program

### **Target Population:**

Female youth ages 14-18 who are on probation.

### **Description:**

Oasis is a six-month community-based residential program. Youth reside in John Howard Society family homes. The first four months consist of attending a day program and participating in a variety of learning activities and personal development components. A school district #72 teacher provides an individual academic program on site. The last two months of the program are individualized to meet the needs of each young person. This time is reserved for such preparation activities as work experience, community college/skill development programs, attending support groups, and other specific activities for reintegration.

### **Location:**

#### **Campbell River**

The John Howard Society of North Island  
Campbell River Community Services  
201 - 140A 10th Avenue  
Campbell River, BC V9W 4E3  
Phone: (250) 286-0611  
Fax: (250) 286-3650

## **Youth Justice Community Beds**

### **Target Population:**

Male youth ages 14-18 who have committed offences of a sexual nature.

### **Description:**

Youth Justice Community Beds is a community-based program that provides a positive family environment to court-ordered male youth for up to two years. Caregivers provide ongoing support and supervision to their youth placement with an emphasis on building healthy relationships and encouraging a natural family involvement. A Family Resource Worker provides support to the families and monitors the quality of the home environment. Youth participate in the youth forensics treatment program. Living with a family provides the young person with a structured, intensively supervised rehabilitative environment that complements the treatment.

### **Location:**

#### **Courtenay**

The John Howard Society of North Island  
Courtenay Community Services  
1455 Cliffe Avenue  
Courtenay, BC V9N 2K6  
Phone: (250) 338-7341  
Fax: (250) 338-6568

## Youth Criminal Justice Act Family Support

**Service Provider:**

The John Howard Society of North Island

**Target Population:**

Youth who are on probation.

**Description:**

Youth Criminal Justice Act Family Support assists high-risk youth to make healthier lifestyle choices through short or long term individual/family support, assessment, referral to other community agencies, advocacy, crisis intervention, and case planning and management.

**Locations:****Courtenay**

The John Howard Society of North Island  
Courtenay Community Services  
1455 Cliffe Avenue  
Courtenay, BC V9N 2K6  
Phone: (250) 338-7341  
Fax: (250) 338-6568

**Campbell River**

The John Howard Society of North Island  
Campbell River Community Services  
201 - 140A 10th Avenue  
Campbell River, BC V9W 4E3  
Phone: (250) 286-0611  
Fax: (250) 286-3650

## Youth Community Service Order

**Service Provider:**

The Nanaimo Region John Howard Society

**Target Population:**

Youth sentenced by the courts and/or referred through the Youth Extra-judicial Sanctions Program to complete community hours.

**Description:**

Youth perform community service hours, enabling them to connect to positive resources and learn job skills and/or work habits. This encourages accountability and responsibility while enforcing consequences for the offence committed.

**Location:****Nanaimo**

The Nanaimo Region John Howard Society  
200 - 1585 Bowen Road  
Nanaimo, BC V9S 1G4  
Phone: (250) 754-1266  
Fax: (250) 754-2340

## Restorative Justice

### **Service Providers:**

Contact your local police department for details.

### **Target Population:**

Young offenders.

### **Description:**

A voluntary process, Restorative Justice brings together a young offender, the person harmed by the offence, their respective families and supporters, other key people affected by the harm, and relevant community members. The goal of Restorative Justice is to find a mutually satisfying resolution to the harm caused by the offence.

Restorative Justice is an approach rather than a particular program. It is based on the belief that crime is a violation of relationships between people. The violation results in harm to the victims, the offenders, and the community. All those affected by crime have unique roles in addressing the harm.

### **Locations:**

Many communities have Restorative Justice programs. Contact your local police department for details.

## **Vancouver Island Youth Justice Service Providers**

Ministry of Children and Family Development  
Provincial Service – Regional Support  
Youth Justice Policy and Program Support  
6<sup>th</sup> Fl. 765 Broughton St., PO Box 9717 Stn Prov Govt  
Victoria, BC V8W 9S1  
Phone: (250) 356-1838 Fax: (250) 387-1555  
E-mail: [YouthJustice@gov.bc.ca](mailto:YouthJustice@gov.bc.ca)  
Website: [www.mcf.gov.bc.ca/youth\\_justice/index.htm](http://www.mcf.gov.bc.ca/youth_justice/index.htm)

Boys and Girls Club Services of Greater Victoria  
1240 Yates Street,  
Victoria, BC V8V 3N3  
Phone: (250) 384-9133 Fax: (250) 384-9136  
Email: [info@bgcvc.org](mailto:info@bgcvc.org)  
Website: [www.bgcvc.org](http://www.bgcvc.org)

The Greater Victoria Child and Family Counselling  
Association (CAFCA)  
Parliament Mews, Suite #5 – 230 Menzies Street,  
Victoria, BC V8V 2G7  
Phone: (250) 595-4423 Fax: (250) 595-7318  
Email: [mail@cafca.ca](mailto:mail@cafca.ca)  
Website: [www.cafca.ca](http://www.cafca.ca)

The Nanaimo Region John Howard Society  
200 – 1585 Bowen Road  
Nanaimo, BC V9S 1G4  
Phone: (250) 754-1266 Fax: (250) 754-2340  
E-mail: [jhsnan@shawcable.com](mailto:jhsnan@shawcable.com)

The John Howard Society of North Island  
201 – 140A 10th Avenue  
Campbell River, BC V9W 4E3  
Phone: (250) 286-0611 Fax: (250) 286-3650  
E-mail: [cradmin@jhsni.bc.ca](mailto:cradmin@jhsni.bc.ca)  
Website: [www.jhsni.bc.ca](http://www.jhsni.bc.ca)

**This information package was produced by The John Howard Society of North Island on behalf of Vancouver Island Youth Justice Service Providers. Funding was provided by the Department of Justice Canada, Youth Justice Policy.**



**The Government of Canada  
has contributed funding to this initiative.**



**Government of Canada    Gouvernement  
du Canada**